

Agenda item August 9, 2018 – Old Business, Member Library Questions

Review member comments—Draft of Patron Registration Exceptions (Policy)

Patron Registration Policy

Generally, library patrons should only have one public library card. When a patron moves from one public library to another, the patron's new library will modify the previous library's patron record, instead of creating a new record. **Special exceptions are listed below.**

Property Tax Exception

Patrons that own property in two different library service areas are entitled to receive library cards as taxpayers in both areas, if requested. The patron must provide proper documentation.

Children of Divorced Parents Exception

The library will not mediate between divorced parents. Each parent, signing as the financially responsible party, may request a library card for children in their respective household.

Children of divorced parents may have dual cards in differing jurisdictions or in the same jurisdiction, dependent on each address. Parents will be responsible for monitoring the use of their children's library card. A parent may request that either the library card or identification of the financially responsible parent must be present to check out materials.

Submitted by Bobbi.Perryman on Thu, 07/05/2018 - 10:02am

This makes sense to me.

Submitted by Amanda.Endicott on Thu, 07/05/2018 - 11:07am

Another possible exemption is library staff members who live in one library service area and work at another library.

Submitted by Melinda.Glover on Fri, 07/13/2018 - 3:00pm

We don't usually modify the current record directly, but use the Merge function to combine the old record with the new one.. Is this what you mean or are we handling new patron accounts incorrectly? I believe that the Merge function preserves the history, too.

Submitted by Mary.Brewster on Mon, 07/16/2018 - 12:52pm

Regarding the property tax exception, I am curious why we are allowing people two cards in our system. What if the second property in our district is a rental house property and the current residents there have library cards? I know the owner of the two properties is paying taxes on both, but they are receiving money in rent to cover that expense for the second property. And we are already providing service to the residents of that property.